

**CITY OF COOS BAY CITY COUNCIL**  
**Agenda Staff Report**

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| <b>MEETING DATE</b><br>April 18 2017 | <b>AGENDA ITEM NUMBER</b> |
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TO: Mayor Benetti and City Councilors

FROM: Gary McCullough, Chief of Police

THROUGH: Rodger Craddock, City Manager

**ISSUE: NATIONAL TELECOMMUNICATIONS WEEK PROCLAMATION**

**SUMMARY:**

The week of April 9 – 15, 2017 was designated as National Public Safety Telecommunicators Week. This proclamation identifies the City of Coos Bay as a community that recognizes the important contribution Public Safety Telecommunicators make each day.

**ACTION REQUESTED:**

If it pleases the council, please approve the National Telecommunications Week Proclamation.

**BACKGROUND**

The professionalism and dedication each telecommunicator gives to their job ensures that every 9-1-1 call will be answered promptly and efficiently, and will contribute to keeping our city and citizens they serve safe. The personnel that staff our Center work very hard to assure that over 98% all 911 calls are answered within 10 seconds or less.

This year, the week of April 9<sup>th</sup> – 15<sup>th</sup> was designated as National Public Safety Telecommunicators Week. This week was designated as a time when citizens could thank public safety men and women who respond to emergency calls and dispatch emergency professionals and equipment during times of crisis.

During that week, Americans could show gratitude to 9-1-1 call takers, dispatchers, technicians that maintain radio and emergency phone systems, communications staff trainers and other public safety telecommunications staff across the country who work tirelessly, often behind the scenes, to help you during emergencies.

**BUDGET IMPLICATIONS:**

None



# Proclamation

**Whereas**, emergencies can occur at any time that require police, fire, or emergency medical services; and

**Whereas**, when an emergency occurs, the prompt response of police officers, firefighters, and paramedics is critical to the protection of life and preservation of property; and

**Whereas**, the safety of our police officers and firefighters is dependent upon the quality and accuracy of information obtained from citizens who telephone the 9-1-1 / Dispatch Center at the Coos Bay Police Department; and

**Whereas**, Public Safety Telecommunicators are the first and most critical contact our citizens have with emergency services; and

**Whereas**, Public Safety Telecommunicators are the single vital link for our police officers and firefighters by monitoring their activities by radio, providing them information, and insuring their safety; and

**Whereas**, Public Safety Telecommunicators of the Coos Bay Police Department have contributed substantially to the apprehension of criminals, suppression of fires, and treatment of patients; and

**Whereas**, each telecommunicator has exhibited compassion, understanding, and professionalism during the performance of their job in the past year;

**Therefore, Be It Resolved** that I, Joe Benetti, Mayor of the City of Coos Bay, hereby proclaim April 9<sup>th</sup> – 15<sup>th</sup> to be

## **National Telecommunicators Week**

in Coos Bay, in honor of the telecommunicators whose diligence and professionalism keep our city and citizens safe.

IN WITNESS WHEREOF, I hereunto set my hand and cause the city seal of the City of Coos Bay to be affixed on the 18<sup>th</sup> day of April 2017.

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Joe Benetti, Mayor