# CITY OF COOS BAY CITY COUNCIL

Agenda Staff Report

MEETING DATE	AGENDA ITEM NUMBER
April 5, 2016	

TO: Mayor Shoji and City Councilors

FROM: Gary McCullough, Chief of Police

Through: Rodger Craddock, City Manager

ISSUE NATIONAL TELECOMMUNICATORS WEEK PROCLAMATION

### **BACKGROUND**

The week of April 10<sup>th</sup> - 16<sup>th</sup>, 2016 has been designated as National Public Safety Telecommunicators Week. This week is designated as a time when citizens can thank public safety men and women who respond to emergency calls and dispatch emergency professionals and equipment during times of crisis.

During this week, Americans can show gratitude to 9-1-1 call takers, dispatchers, the technicians that maintain radio and emergency phone systems, communications staff trainers, and other public safety telecommunications staff across the country who work tirelessly, often behind the scenes, to help you during emergencies.

#### **ADVANTAGES:**

This proclamation identifies the City of Coos Bay as a community that recognizes the important contribution Public Safety Telecommunicators make each day. The professionalism and dedication each telecommunicator gives to their job ensures that every 9-1-1 call will be answered promptly and efficiently, and will contribute to keeping our city and citizens they serve safe. The personnel that staff our center work very hard to assure that over 98% all 911 calls are answered within 10 seconds or less.

#### **DISADVANTAGES:**

None

## **BUDGET:**

None

#### **ACTION REQUESTED:**

If it pleases the council, please approve the National Telecommunicators Week Proclamation.



Hereas, emergencies can occur at any time that require police, fire, or emergency medical services; and

Hereas, when an emergency occurs, the prompt response of police officers, firefighters, and paramedics is critical to the protection of life and preservation of property; and

Hereas, the safety of our police officers and firefighters is dependent upon the quality and accuracy of information obtained from citizens who telephone the 9-1-1 / Dispatch Center at the Coos Bay Police Department; and

##hereas, Public Safety Telecommunicators are the first and most critical contact our citizens have with emergency services; and

Hereas, Public Safety Telecommunicators are the single vital link for our police officers and firefighters by monitoring their activities by radio, providing them information, and insuring their safety; and

Whereas, Public Safety Telecommunicators of the Coos Bay Police Department have contributed substantially to the apprehension of criminals, suppression of fires, and treatment of patients; and

**Bhereas**, each telecommunicator has exhibited compassion, understanding, and professionalism during the performance of their job in the past year;

Therefore, Be It Resolved that I, Crystal Shoji, Mayor of the City of Coos Bay, hereby proclaim April 10 – 16 to be

# Rational Telecommunicators Week

in Coos Bay, in honor of the telecommunicators whose diligence and professionalism keep our city and citizens safe.



IN WITNESS WHEREOF, I hereunto set my hand and cause the city seal of the City of Coos Bay to be affixed on the 5<sup>th</sup> day of April 2016.

Crystal Shoji, Mayor