

Questions for Merchant Services section:

1. What terminals, or lines of input are currently being utilized?
 - Make and model (This will speak to our offerings of equipment, and what will be needed to move forward with services)

Please provide a quote which includes new equipment based on your service availability.

2. Is there any requirement for recurring transactions? No.
 - Are you currently set up to allow for recurring billing?
 - What percent of monthly billables could be on recurring billing if offered?
 - Percent of recurring billing defaults due to wrong card info that needs to be updated?
3. What percentage of transactions are:
 - Card present 100%
 - Card not present N/A
 - Swiped 100%
 - Received by phone N/A
3. What is currently being used to tokenize transaction and encrypt terminals? No data is retained on site, terminal encrypts information. Please propose a process/equipment that meets industry standard for encryption and protection of data.
Point to Point (P2P) or End to End (E2E)?