

From: [Susanne Baker](#)
To: [Susanne Baker](#)
Subject: FW: RFP questions
Date: Monday, May 14, 2018 9:39:14 AM
Attachments: [050418 Banking and Merchant Services RFP Appendix.docx](#)

Can the Banking Services and Merchant Services proposal be provided in an editable word format? Or at least Appendix A and Fee Proposal?

[Attached.](#)

Does the city currently have an ATM on site? If so, may we be provided with a report of the activity?

[No ATMA onsite nor are there immediate plans for one.](#)

Does the city want us to provide two different proposals, one for Merchant Services and one for Banking Services?

[Yes.](#)

What are the current ACH and Wire limits?

[We are using positive pay for ACH and approve amounts above the "norm" for the particular vendor. We have not had any issues with the wires we request/receive. These are typically limited to loan proceeds and debt service payments. Please place information in your proposal if suggesting a limit.](#)

Can you please provide more information on what you are looking for as far as a payment kiosks?

[We currently are using an online vendor Xpress Bill pay with a City computer setup in the hallway for customers to make payments through that venue. If your entity has a resource for our consideration, please state this in your proposal \(either there are options or there are none\).](#)